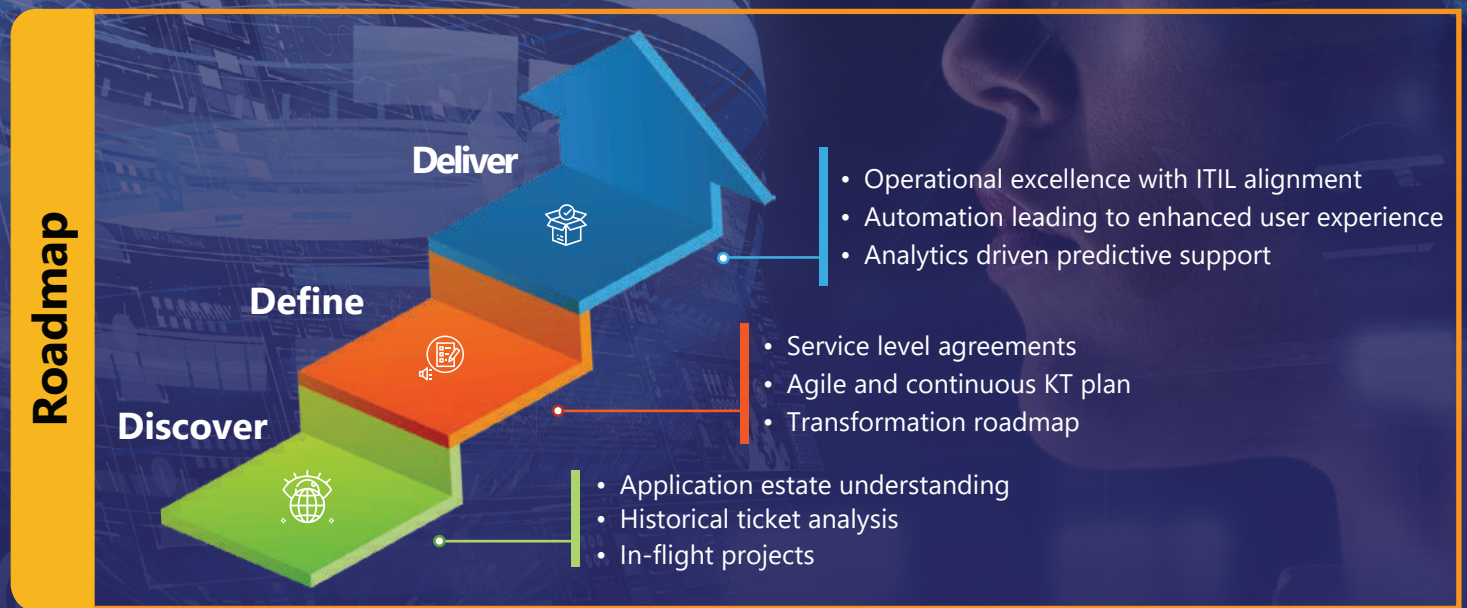


AMS Services – Expertise and Experience

50,000+ man years of experience in handling applications	100% fulfillment of your IT needs through our service catalog	200+ complex transitions with 98% success rate	~30% customers are with us for more than a decade
5000+ applications across legacy, enterprise, COTS and digital technologies	flexibility through our engagement models	\$400 MN+ worth of cost optimization and transformation initiatives	300+ AMS Engagements



Benefits	Committed cost savings of 20-30%	Single point of contact from Sales to delivery	Differentiators
	Increase productivity by ~25%		
	~20% reduction in monitoring efforts		
	Business value adds of at least 10% of the contract value		
	> 90% of customer satisfaction levels		
	Measurable framework to deliver end-to-end AMS needs of customers		
	AMS Specific tools to improve efficiency and enable automation		







Domain Expertise

Manufacturing	Telecommunications	Healthcare	Banking & Financial	Hospitality & Retail
Chemicals	Travel & Logistics	Energy & Utilities	Pharma & Life Sciences	Media & Entertainment

Service Catalog

Production Support	Application Maintenance	Transformation
<p>Application adaptability, availability & sustainability</p> <ul style="list-style-type: none"> 24x7 Support Incident Management Problem Management Monitoring User Support 	<p>More features & functionality for evolving business needs</p> <ul style="list-style-type: none"> Enhancements Change Management Process Improvement Continuous Training Performance Tuning 	<p>Assess technical debt and industry relevance</p> <ul style="list-style-type: none"> Enable Self-Service Application Modernization Application Retirement Application Optimization








Success Stories

 <p>Reduced OpEx by 12% year-on-year for a multinational engineering firm</p>	 <p>Completed a complex transition for a large Southeast Asian airline with a hostile incumbent and no available source code</p>
 <p>Reduced the number of tickets by 30% in first year itself for a healthcare equipment provider</p>	 <p>Improved customer SMEs' focus on strategic activities for a large chemical manufacturer</p>
 <p>Realized 3-4 million USD in cost savings for one of the largest manufacturing clients by implementing RPA</p>	 <p>Consistently rated above 90% CSAT score for a leading gypsum manufacturing customer</p>

Recognitions

 <p>Application Automation Services - PEAK Matrix Report</p>	 <p>Cloud Advisory, Assessment, & Migration Services - Neat Report</p>	 <p>Next-Gen Application Development & Maintenance (ADM)-Provider Lens Report</p>	 <p>SAP Application Services Report</p>
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Technology Partnerships

						
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